

## ▶ Performance Excellence Leadership Development

Give leaders the skills they need to drive results for any Performance Excellence initiative.



As leaders in any organization can attest, if your people aren't with you, they're against you. That's why it's critical for managers from all levels to understand Performance Excellence. It's also important for these same leaders to establish trust and communication within their organization. BMGI's **Performance Excellence Leadership Development** course provides leaders with the skills to better manage organizational change.

### Course Description

This two-day overview introduces the fundamentals of Performance Excellence concepts and methodologies, and demonstrates what it takes to successfully deploy a process improvement initiative within an organization. The course integrates a highly interactive simulation that enables participants to utilize many Performance Excellence tools.

As part of the course, you'll gain a strong understanding of Performance Excellence and how these methodologies can be applied in dynamic industries to drive increased performance. This includes knowing which tools and methods work best for specific challenges. The tools at your disposal come from a variety of different disciplines including Six Sigma, Lean, Design and Innovation.

### Course Agenda

#### ▶ Day One

- ❑ Introduction to Performance Excellence
- ❑ Understanding the Concepts of Performance Excellence
- ❑ Understanding the Leaders Role and Responsibilities
- ❑ Interactive Modules Utilizing Performance Excellence Tools including:
  - Voice of the Customer (VOC)
  - 8 Wastes
  - Cause & Effect Tools
  - Spaghetti Diagram
  - Pareto Analysis
  - Data Collection
  - Value Add/ Non Value Add Ratio
  - SIPOC Tool
  - Cellular/ Layout Design
  - Visual Management
  - 5S
  - Flow (Balancing Production)
  - Takt Time (Meeting Demand)
  - Kanban
  - Pull
  - Mistake Proofing

#### ▶ Day Two

- ❑ Theory Behind the Methods, Concepts and Tools of Performance Excellence
- ❑ SCORE™ Overview
- ❑ Sustaining Performance Excellence Over Time
- ❑ Critical Success Factors for Implementation

**Who Should Attend:** Executives, Directors, Managers and Team Leaders.

**Course Length:** 2 consecutive days.

"I've seen a lot of material from different vendors. BMGI's material was very good—easy to understand, great visual aids."

— Anne Wakeham  
Dir. Client Services  
Covance

### KEY LEARNING OUTCOMES

At the end of this workshop you will be able to:

- ❑ Understand the landscape of available Performance Excellence methodologies.
- ❑ Identify and assign various roles in the Performance Excellence community.
- ❑ Drive the establishment of organizational infrastructure to support the initiative.
- ❑ Understand the process for filling a pipeline of projects to build on.
- ❑ Understand the change elements required to transform the business and culture.



Unlocking Potential Delivering Results

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## About BMGI?

Breakthrough Management Group International (BMGI), a global consulting firm, partners organizations to transform their business performance with a strong focus on delivering results. Today, BMGI is recognized as the world leader in harnessing the power of cutting edge techniques in the area of Innovation, Strategy, Problem Solving and Business Transformation for achieving tangible business results.

Headquartered in the US, BMGI has developed a loyal clientele across the globe. BMGI has partnered with organizations in various stages of their business life cycles and has delivered cumulative benefits of several billion dollars to its clients with an ROI of 5:1 to 20:1. In India, BMGI is located in Mumbai.

## Why BMGI?

BMGI has provided training to thousands of professionals across diverse sectors, empowering esteemed corporations in India and around the globe. BMGI's Green Belt certification sets the standard for excellence in professional development, trusted by top-tier companies worldwide to drive innovation and operational success.



**Solve Problems**

**Deliver Results**

**Be a Leader**

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