

Enterprise Process Management Certification Program

Almost all organizations talk about defining processes, standardization of processes and improvement of processes at some point in time of evolution as an organization. Quite often the effort in this direction is reactive and is initiative based rather than a structured and holistic approach. But is there any thought on the role organizational processes play in achieving organizational goals?

“The word process is the most commonly used word when it comes to organizations talking about drivers of successes and failures. Yet very few organizations actually get down to managing the business using a process approach.”

BMGI’s Enterprise Process Management (EPM) methodology enables organizations to formally identify, define, document and monitor organizational processes that are required for meeting **ALL Stakeholder Requirements**. The EPM framework ensures definition of first time right processes that are effective, efficient and flexible and most importantly deliver the results. The key, of course, is creation of a structure that drives all people actions. Once implemented, the methodology ensures that all processes covered reach the **maturity level of “Improved”**.

The key questions then are –

- How does the organization go about EPM?
- What capabilities need to be developed for such implementation?
- What is the roadmap for the journey?

AT A GLANCE

Course Length:

Consecutive 5 days

Who Should Attend:

Highly recommended for Process Owners/ Department Heads/ Functional Heads/ Business Excellence & Quality Managers & Professionals. It would greatly benefit personnel assigned responsibility for process definition, documentation and deployment.

Course Includes:

Comprehensive course material and certification Exam

Certification Requirements:

70% in the exam

Course Description:

BMGI brings to you this five-day **EPM Certification Program** that can provide a launching pad for the Process Excellence effort in the organization. *If the organization is already into this journey, the workshop can enhance understanding on how to continue the journey.* The sessions will help in creating a strong process orientation and thus move towards a process driven culture.

“BMGI has assisted several organizations with their Process Excellence initiatives. These organization have experienced direct business benefits through improved definition and deployment of processes”

KEY LEARNING OUTCOMES

The direct benefits of the program are –

For the Participants

- Gain a complete perspective on enterprise process management
- Provides all the tools and techniques required for managing process identification, definition and maintenance
- Understand how to measure processes and drive improvements
- Understand how to sustain the process excellence effort in the organization for long-term benefits
- Provides a perspective on how to drive the entire deployment and be "good facilitators"

For the Organization

- A team of qualified personnel having capability to drive deployment of the complete process management effort
- A sustainable mechanism for nurturing and sustaining process management in the organization

Continued...

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Agenda for the five day program is as follows:

- Total Performance Excellence and EPM
- Building the process framework – Process Tree and Mission Critical Processes
- Assessing process maturity
- Defining first time right processes – PACE (Prepare, As-is, Confirm, Establish Should-be)
- Defining processes – voice of stakeholders
- Measurement of processes (identification of CTSS)
- Implementing processes
 - Implementation transition
 - Roles and responsibility
- Process document management
- Evaluation and Improvement (E & I) of processes
 - Process measurement dashboards
 - Measurement system
- Assessing processes
 - Planning assessments
 - Conducting assessment
- Alignment with Performance Improvement methodologies (Six Sigma, Lean and DFSS)
- Managing process change and deployment
- Exam

Launching this organization wide process management initiative will

- Enable you realize the true value of organizational processes
- Ensure that the processes most critical for the success of the business are performing at peak efficiency and effectiveness (from customer and other stakeholders perspective)
- Provide a framework for internalizing the creative ideas of the employees

About BMGI?

Breakthrough Management Group International (BMGI), a global consulting firm, partners organizations to transform their business performance with a strong focus on delivering results. Today, BMGI is recognized as the world leader in harnessing the power of cutting edge techniques in the area of **Innovation, Strategy, Problem Solving** and **Business Transformation** for achieving tangible business results.

Headquartered in the US, BMGI has developed a loyal clientele across the globe. BMGI has partnered with organizations in various stages of their business life cycles and has delivered cumulative benefits of several billion dollars to its clients with an **ROI of 5:1 to 20:1**. In India, BMGI is located in Mumbai.

Why BMGI?

BMGI has provided training to thousands of professionals across diverse sectors, empowering esteemed corporations in India and around the globe. BMGI's Green Belt certification sets the standard for excellence in professional development, trusted by top-tier companies worldwide to drive innovation and operational success.



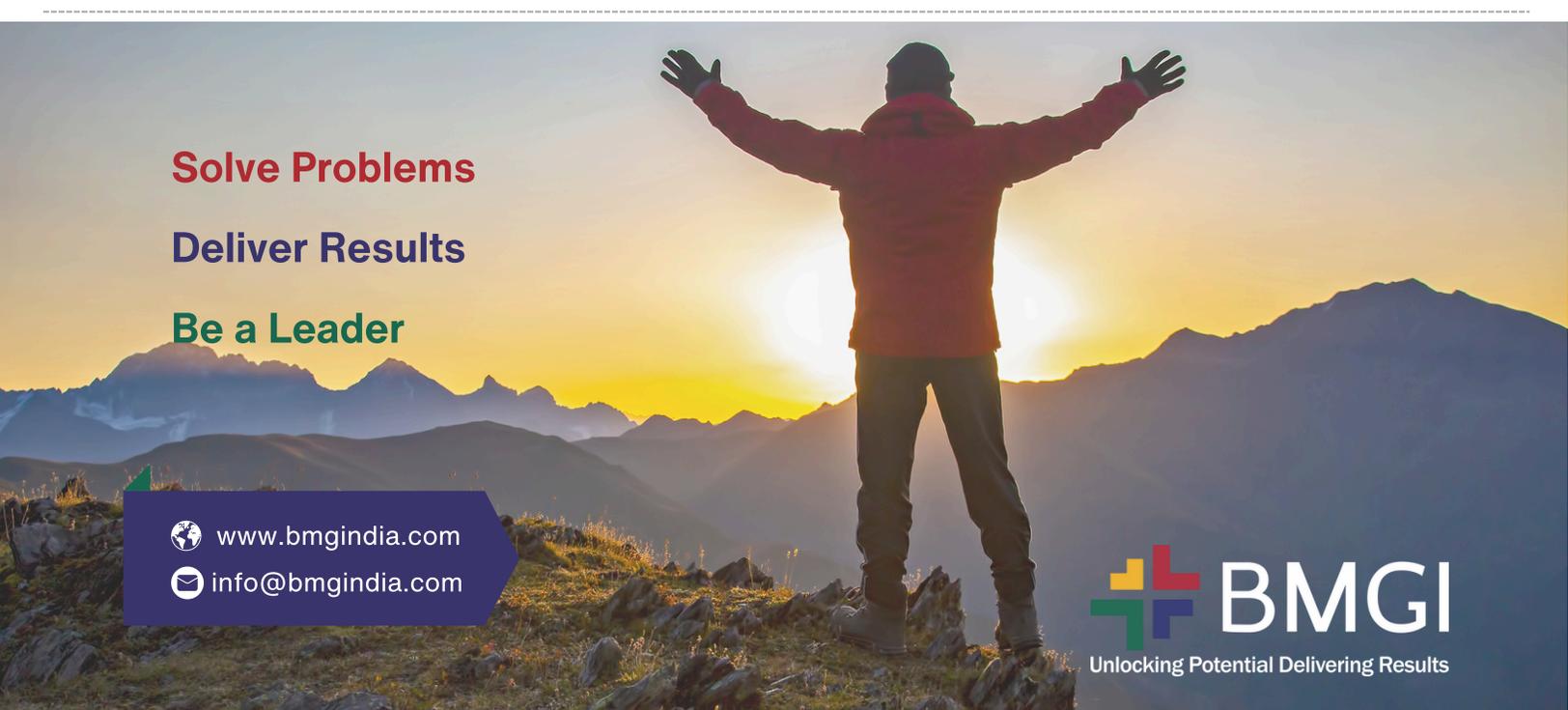
Solve Problems

Deliver Results

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Unlocking Potential Delivering Results